Employee Health Services Manager/Supervisor Scheduling Procedures

a simple step by step process

FOR ON THE JOB ACCIDENTS/ILLNESSES CALL DCH EMPLOYER SOLUTIONS CALL CENTER (812) 254-9675 IMMEDIATELY

- 1) Call the Employer Solutions Call Center to assist in scheduling all your Employee Health Services including:
 - a) Drug screenings (pre-placement, random and post accident, etc.)
 - b) Physicals (pre-placement agility tests, DOT/Non-DOT physicals, breath alcohol, etc.)
- 2) Provide the Employer Solutions Call Center with the following information:
 - a) Your name and phone number.
 - b) Your company name and location/department.
 - c) The injured employee's name, phone number and type of injury (body part, seriousness of injury, current complaints and mechanism of injury).
 - d) Date of accident, employees date of birth and job title/duties.
 - e) Employee's current location and means of contacting employee.
- 3) Has the employee seen a physician or are they in route to a physician? If so, who was/is the physician and where are they located (phone number if available)?
- 4) Complete any company required injury/accident report form.
- 5) The Employer Solutions Call Center will coordinate all follow-up care and secure status reports from medical providers, if so desired by employer, adjuster, etc.

Should process require modification, please contact the Employer Solutions Call Center.

To reduce costs and decrease lost work time call the Employer Solutions Call Center at 812-254-9675 as soon as possible!



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